

6430 Southpoint Parkway, Suite 100 Jacksonville, FL 32216 Telephone: 904.296.3440

Fax: 800.507.2827

My name is Nichole Crowley. With nearly 20 years' experience in student-centric strategy and financial services team leadership, I am eager to continue my personal and professional growth through training and mentorship. I am seeking the opportunity to characterize these goals in my petition for FASFAA Region II Representative beginning the 2018-19 period.

I found my way to Financial Aid as many do...I FELL RIGHT INTO IT...as a Scholarship Coordinator for Virginia College in Jackson, MS. This role was brand new to the College and afforded the opportunity for wild creativity and laser focus. I had only Call Center Customer Service experience up to that point – anyone remember SkyTel? © I grew from that role to Financial Aid Officer and Financial Aid Director in short succession. While part of the Virginia College family, I was instrumental in the 'Greenfields operations' to open, grow and manage two new campuses in Biloxi, MS and Jacksonville, FL. Following a yearlong stopover in Texas, to train, yes TRAIN © FA professionals, I returned to Jacksonville with effervescent spirit and new tools in the kit, to work with students and families in a position with Keiser University, as the Director of Financial Aid. In conjunction with my recent service on the FASFAA Executive Board, I am the Advisor for the Student Veterans of America, Primary School Certifying Official, International Student Liaison, SASFAA Leadership Symposium participant, SASFAA Communications Committee member and conference volunteer.

At each 'post', I have learned something more...how much my knowledge base, my time/efforts, and my desire for leadership by example continue to prove instrumental for generations...GENERATIONS. I have never found any work more meaningful.

In seeking this role, I sincerely want to offer my input and support in the stewardship of the organization. I want to be instrumental in the writing and execution of the organization's tenets beyond the board room. I want to be a part of building the future of our industry, ensuring the brightest stars never dim.

My goals for the organization include

- Establish Region membership number benchmark and define measurable objectives for growth
- Increase number of NASFAA-credentialed Region members
- Facilitation of mini-workshops throughout the Region
- Distinct representation of the Region in the YELLOW Initiatives
 - o Yellow Brick Roads...to leadership, service
 - Sunshine Ahead...sharing optimism and enthusiasm in financial services...
 - Highlights...Yellow is the most visible color from a distance...what do we see happening across the Region
- Distinct representation of FASFAA in industry's state and national organizations (SASFAA, NASFAA) through activism and engagement
- Execute the tenets of the organization with aplomb, integrity and enthusiasm

Thank you all for the consideration of your time in your review of my petition. See you at the polls!