## TFAsfaA

## Helping Students Repay their

## Loans: Repayment Plan Overview

## Greg Carlo

Senior Client Relationship Manager

## NAVI三NT

2015 FASFAA Annual Conference


## Agenda

## Information you can share with your students

- Understanding Loan Repayment
- Top 10 Things to Do When It's Time to Repay Your Student Loans
- Reminders for Students
- Federal Repayment Plans
- Pay As You Earn
- Income-Based Repayment (IBR)
- Income-Contingent Repayment (ICR)
- Repayment Plans: Standard, Graduated, Extended
- Income-Sensitive Repayment Plans
- Federal Loan Consolidation
- Federal Loan Repayment Comparisons
- Managing Student Loans



## Understanding Loan Repayment

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## Top 10 Things For Your Borrowers to Do



## Resource Sheet for Schools and Borrowers

## Top 10 Things to Do

- Navient helps borrowers navigate the path to successful repayment
- Online and downloadable content focuses on important steps to take
- We are committed to keeping students informed


## 10 Key Steps for <br> Borrowers are . . .



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## 1. Know What You Owe

Visit the websites below to find and view federal loan details, including identifying your loan servicer.


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## 1. Know What You Owe

Visit the websites below to find and view federal loan details, including identifying your loan servicer.

Private Student Loans | ww.annualcreditreport.com



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## 2. Make Sure Your Servicer Can Contact You

- Inform your servicer if you change your street address
- Change your email address
- After you leave school, you'll no longer have an .edu email address; be sure you contact your servicer with your new email address
- Change your telephone number


## 3. Sign Up to Manage Your Account Online, and 4. Sign Up to Receive Email Communications

## Federal Student Loan Borrower Resources

- Lender/servicer
- Federal Student Aid Ombudsman/U.S. Department of Education - FSA Ombudsman at http://www.ombudsman.ed.gov or 877-557-2575
- www.studentaid.gov
- Your school financial aid office
- Federal Loan Title IV Additional Servicers (TIVAS):

Navient.com
MyFedLoan.org
800-699-2908

800-722-1300
MyGreatLakes.org
Nelnet.com
800-236-4300
888-486-4722


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## 5. Save Money Using Automatic Debit ${ }^{1}$

- Loan payments are automatically deducted from your bank account.
- Ensures payments are made on time
- You may qualify for a $0.25 \%$ interest rate reduction when you make on-time payments by automatic debit
- Check with your other loan servicers (if applicable) for other benefits available
${ }^{1}$ Recurring automatic monthly payments must be successfully deducted from designated bank account for rate reduction to apply. Benefit suspended during periods of forbearance and certain deferments.



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## 6. Select the Repayment Plan That's Right for You <br> Federal student loans have a wide range of repayment plan options, including:

- Standard repayment plan - You'll pay less interest over time under this plan than you would under other plans
- Income-Driven repayment plans - Based on your income and other factors; you must meet eligibility requirements and annually recertify
- Graduated repayment plan - Starts out with low monthly payment amounts and increases, usually every two years
- Extended repayment plan - Provides a longer period to make fixed or graduated payments

Details on Each Plan on
Later Slides.


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## 7. Make On-Time Payments

Helps to build and maintain a good credit rating

## 8. Consider Paying a Little Extra Each Month

Paying just a few extra dollars of principal each month can go a long way toward helping you pay off your loans faster

## 9. Seek Help at the First Sign of Financial Difficulty

Call your loan servicer as soon as possible. At Navient, call 1-800-722-1300. We've helped millions of customers successfully resolve past-due accounts and avoid default, and we can help you, too.

## 10. Use Deferment and Forbearance as a Last Resort ${ }^{2}$

 Postponing payments can cost you if unpaid accrued interest is added to the loan balance. Use deferment and forbearance only if absolutely necessary.${ }^{2}$ During periods of deferment, the federal government pays the interest on subsidized federal loans and you are responsible for paying the interest on unsubsidized federal loans and private loans. During periods of forbearance, you are responsible for paying the interest on subsidized federal loans, unsubsidized federal loans, and private loans. Recurring automatic monthly payments must be successfully deducted from designated bank account for rate reduction to apply. Benefit suspended during periods of forbearance and certain deferments.


## Reminders for Students

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## Interest Capitalization and Its Impact

- Interest on most loans accrues from the date funds are disbursed until the loan is paid in full
- The chart provides estimates, for a $\$ 5,000$ Federal Direct Subsidized Loan with a $4.66 \%$ interest rate, of the monthly payments due at the end of a 12 month forbearance for a 10 year term

| Treatment of <br> Interest During <br> Forbearance Status | Original <br> Loan <br> Amount | Principal at <br> Repayment | Cap. Int. <br> During <br> Forbearance | Principal at <br> End of <br> Forbearance | Term | Payment <br> Amount | Total <br> Amount <br> Repaid | Interest <br> Cost |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Interest is paid as <br> it accrues | $\$ 5,000$ | $\$ 5,000$ | $\$ 0$ | $\$ 5,000$ | 120 | $\$ 52$ | $\$ 6,498$ | $\$ 1,498$ |
| Interest is <br> capitalized at end <br> of status | $\$ 5,000$ | $\$ 5,000$ | $\$ 233$ | $\$ 5,233$ | 120 | $\$ 55$ | $\$ 6,557$ | $\$ 1,557$ |
| Interest is <br> capitalized <br> quarterly and at <br> end of status | $\$ 5,000$ | $\$ 5,000$ | $\$ 237$ | $\$ 5,237$ | 120 | $\$ 55$ | $\$ 6,562$ | $\$ 1,562$ |

Tip For Students:
If at all possible, pay off interest monthly. Ask for family assistance if needed.


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## Interest Capitalization and Its Impact

- Interest on most loans accrues from the date funds are disbursed until the loan is paid in full
- The chart provides estimates, for $\$ 75,000$ Federal Direct Unsubsidized Loan debt with a $6.258 \%$ weighted average interest rate, of the monthly payments due at the end of a 12 month forbearance for a 10 year term

| Treatment of <br> Interest During <br> Forbearance <br> Status | Original <br> Loan <br> Amount | Principal at <br> Repayment | Cap. Int. <br> During <br> Forbearance | Principal at <br> End of <br> Forbearance | Term | Payment <br> Amount | Total <br> Amount <br> Repaid | Interest <br> Cost |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Interest is paid as <br> it accrues | $\$ 75,000$ | $\$ 75,000$ | - | $\$ 75,000$ | 120 | $\$ 843$ | $\$ 113,122$ | $\$ 38,122$ |
| Interest is <br> capitalized at end <br> of status | $\$ 75,000$ | $\$ 82,288$ | $\$ 5,150$ | $\$ 87,534$ | 120 | $\$ 982$ | $\$ 117,852$ | $\$ 42,852$ |
| Interest is <br> capitalized <br> quarterly and at <br> end of status | $\$ 75,000$ | $\$ 82,288$ | $\$ 5,272$ | $\$ 87,560$ | 120 | $\$ 983$ | $\$ 118,016$ | $\$ 43,016$ |

## Tip For Students:

If at all possible, pay off interest monthly. Ask for family assistance if needed.


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## Interest Capitalization and Its Impact

- Interest on most loans accrues from the date funds are disbursed until the loan is paid in full
- The chart provides estimates, for $\$ 120,000$ Federal Direct Unsubsidized Loan debt with a $6.669 \%$ weighted average interest rate, of the monthly payments due at the end of a 12 month forbearance for a 10 year term

| Treatment of <br> Interest During <br> Forbearance <br> Status | Original <br> Loan <br> Amount | Principal at <br> Repayment | Cap. Int. <br> During <br> Forbearance | Principal at <br> End of <br> Forbearance | Term | Payment <br> Amount | Total <br> Amount <br> Repaid | Interest <br> Cost |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Interest is paid as <br> it accrues | $\$ 120,000$ | $\$ 120,000$ | - | $\$ 120,000$ | 120 | $\$ 1,372$ | $\$ 189,460$ | $\$ 69,460$ |
| Interest is <br> capitalized at end <br> of status | $\$ 120,000$ | $\$ 136,865$ | $\$ 9,238$ | $\$ 146,103$ | 120 | $\$ 1,678$ | $\$ 201,314$ | $\$ 81,314$ |
| Interest is <br> capitalized <br> quarterly and at <br> end of status | $\$ 120,000$ | $\$ 136,865$ | $\$ 9,475$ | $\$ 146,340$ | 120 | $\$ 1,680$ | $\$ 201,640$ | $\$ 81,640$ |

## Tip For Students:

If at all possible, pay off interest monthly. Ask for family assistance if needed.


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## Understand Grace, Deferment and Forbearance

- Grace - period of time after a borrower graduates, leaves school or drops to less than half-time
- No payments required during this period
- Usually six months, time varies based on loan type
- Does not adversely impact credit
- Deferment - period when borrower who meets certain criteria may suspend loan payments
- Common types of deferment: In-school, Economic Hardship, Military, Unemployment and Graduate Fellowship
- Does not adversely impact credit
- Forbearance - typically sought for temporary repayment relief and provides temporary adjustment of no payments or reduced payments
- Be careful to use because it adds expense
- Can be very useful to help avoid delinquency and default
- Does not adversely impact credit


Federal Repayment Plans

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## Federal Repayment Plans



## Resource Sheet for Schools and Borrowers

## Direct Loan and FEEL Program Repayment Plans

- Navient helps borrowers navigate the path to successful repayment
- Online and downloadable content focuses on important steps to take
- We are committed to keeping students informed


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## Pay As You Earn Repayment Plan

## Eligible Loans

- Direct Subsidized and Unsubsidized Loans
- Direct PLUS Loans made to students
- Direct Consolidation Loans that do not include Direct or FFEL PLUS Loans made to Parents


## Monthly Payment and Time Frame

- Your monthly payments will be $10 \%$ of your discretionary income, the difference between your adjusted gross income and $150 \%$ of the poverty guideline for your family size and state of residence (other conditions apply).
- Your payments change as your income changes.
- Up to 20 years.
- You must be a new borrower on or after Oct. 1, 2007, and must have received a disbursement of a Direct Loan on or after Oct. 1, 2011.
- You must have a partial financial hardship.
- Your monthly payments will be lower than payments made under the 10-year standard plan.
- You'll pay more for your loan over time than you would under the 10-year standard plan.
- If you have not repaid your loan in full after you made the equivalent of 20 years of qualifying monthly payments, any outstanding balance on your loan will be forgiven.
- You may have to pay income tax on any amount that is forgiven.



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## Income-Based Repayment (IBR) Plan

Eligible Loans

- Direct Subsidized and Unsubsidized Loans
- Subsidized and Unsubsidized Federal Stafford Loans
- All PLUS Loans made to students
- Consolidation Loans (Direct or FFEL) that do not include Direct or FFEL PLUS loans made to parents


## Monthly Payment and Time Frame

- Your monthly payments will be $15 \%$ ( $10 \%$ if you are a new borrower*) of your discretionary income, the difference between your adjusted gross income and $150 \%$ of the poverty guideline for your family size and state of residence (other conditions apply).
- Your payments change as your income changes.
- Up to 25 years (20 years if you are a new borrower*)


## Details

- You must have a partial financial hardship.
- Your monthly payments will be lower than payments made under the 10year standard plan.
- You'll pay more for your loan over time than you would under the 10year standard plan.
- If you have not repaid your loan in full after making the equivalent of 25 years (20 years if you are a new borrower*) of qualifying monthly payments, any outstanding balance on your loan will be forgiven.
- You may have to pay income tax on any amount that is forgiven.
 obtains a new loan on/after July 1, 2014.


## Income-Contingent Repayment Plans

Eligible Loans

- Direct Subsidized and Unsubsidized Loans
- Direct PLUS Loans made to students
- Direct Consolidation Loans


## Monthly Payment and Time Frame

- Payments are calculated each year and are based on the lesser of 20\% of your discretionary income, the difference between your adjusted gross income and $100 \%$ of the poverty guideline for your family size and state of residence (other conditions apply) divided by 12 , or 12-year standard payment multiplied by income percentage factor that is published annually by the Department of Education.
- Your payments change as your income changes.
- Up to 25 years.


## Details

- You'll pay more for your loan over time than under the 10 -year standard plan.
- If you do not repay your loan after making the equivalent of 25 years
- of qualifying monthly payments, the unpaid portion will be forgiven.
- You may have to pay income tax on the amount that is forgiven.


## TFASFAA <br> Standard Repayment Plan

Eligible Loans

- Direct Subsidized and Unsubsidized Loans
- Subsidized and Unsubsidized Federal Stafford Loans
- All PLUS Loans
- Consolidation

Loans (Direct and FFEL)

Monthly Payment and Time Frame

- Payments are a fixed amount of
- at least $\$ 50$ per month.
- Generally up to 10 years (between 10 and 30 years for Consolidation Loans).

Details
You'll pay less interest for your loan over time under this plan than you would under other plans.


## Graduated Repayment Plan

Eligible Loans

- Direct Subsidized and Unsubsidized Loans
- Subsidized and Unsubsidized Federal Stafford Loans
- Consolidation Loans (Direct and FFEL)
- All PLUS loans

Monthly Payment and Time Frame

- Payments are lower at first and then increase, usually every two years.
- Generally up to 10 years (between 10 and 30 years for Consolidation Loans).

You'll pay more for your loan over time than under the 10-year standard plan.


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## Extended Repayment Plan

Eligible Loans

- Direct Subsidized and Unsubsidized Loans
- Subsidized and Unsubsidized Federal Stafford Loans
- All PLUS Loans
- Consolidation

Loans (Direct and FFEL)

Monthly Payment and Time Frame

- Payments may be fixed or graduated.
- Up to 25 years.

Details

- Your monthly payments would be lower than the 10-year standard plan. If you are a
- Direct Loan borrower, you must have more than $\$ 30,000$ in outstanding Direct Loans.
- FFEL borrower, you must have more than $\$ 30,000$ in outstanding FFEL Program loans.
- For both programs, you must also be a new borrower as of Oct. 7, 1998.
- You'll pay more for your loan over time than under the 10-year standard plan.



## Income-Sensitive Repayment Plan

Eligible Loans

- Subsidized and Unsubsidized Federal Stafford Loans
- FFEL PLUS Loans
- FFEL

Consolidation
Loans

Monthly Payment and Time Frame

- Your monthly payment is based on your monthly gross income.
- Your payments change as your income changes.
- Generally up to 10 years (between 10 and 30 years for Consolidation Loans).


## Details

- You'll pay more for your loan over time than you would under the 10year standard plan.
- Each lender's formula for determining the monthly payment amount under this plan can vary.



## TFASFAA

## Loan Consolidation

- Provides the ability for borrowers to consolidate all of their federal loans into one new loan
- FFEL and Direct Loans, Perkins Loans and PLUS Loans may be consolidated
- Interest Rate: weighted average of the interest rates on the loans being consolidated rounded to the nearest higher one-eighth of one percent
- Multiple Repayment Options: Standard, Graduated, Extended, Income Contingent, Income Based and Pay As You Earn
- Benefits:
- Possible longer repayment period
- Potential lower monthly payment
- Single servicer
- Application Process: www.studentloans.gov



## Federal Loan Repayment Comparison Undergraduate Example

- Assumes $\$ 27,000$ in undergraduate Direct Loans ( $\$ 19,000$ in subsidized and $\$ 8,000$ in unsubsidized loans) over a 4 year period. Subsidized interest rates ranged from $3.4 \%$ to $4.66 \%$ based on statutory limits for each AY. Unsubsidized Direct loans ranged from $3.86 \%$ to $6.8 \%$.

| Plan | Initial Monthly <br> Payment | Long-term <br> Monthly Payment | Total Interest <br> Paid | Years in <br> Repayment |
| :---: | :---: | :---: | :---: | :---: |
| Standard | $\$ 292$ | 292 | $\$ 6,855$ | 10 |
| Graduated | $\$ 165$ | $\$ 494$ | $\$ 8,589$ | 10 |
| Extended - Fixed | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ |
| Extended - Graduated | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ |
| Income Based | $\$ 281$ | $\$ 292$ | $\$ 6,940$ | 10.1 |
| Income Contingent | $\$ 221$ | $\$ 273$ | $\$ 9,209$ | 12.8 |
| Pay As You Earn | $\$ 187$ | $\$ 292$ | $\$ 8,966$ | 11.8 |
| Consolidation | $\$ 178$ | $\$ 178$ | $\$ 14,793$ | 20 |

Example based on adjusted gross annual income of approximately \$40,000.


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## Federal Loan Repayment Comparison Graduate Example

- Assumes $\$ 61,500$ in graduate Direct Loans ( $\$ 25,500$ subsidized and $\$ 36,000$ unsubsidized) over a 3 year period. Interest rates for subsidized Direct Loans were $6.8 \%$ and unsubsidized Direct Loan interest rates ranged from $5.41 \%$ to $6.8 \%$ based on statutory limits for each AY.

| Plan | Initial Monthly <br> Payment | Long-term <br> Monthly Payment | Total Interest <br> Paid | Years in <br> Repayment |
| :---: | :---: | :---: | :---: | :---: |
| Standard | $\$ 756$ | $\$ 756$ | $\$ 23,045$ | 10 |
| Graduated | $\$ 433$ | $\$ 1,299$ | $\$ 29,245$ | 10 |
| Extended - Fixed | $\$ 442$ | $\$ 442$ | $\$ 64,837$ | 25 |
| Extended - Graduated | $\$ 346$ | $\$ 659$ | $\$ 76,396$ | 25 |
| Income Based | $\$ 281$ | $\$ 757$ | $\$ 40,939$ | 14.3 |
| Income Contingent | $\$ 472$ | $\$ 737$ | $\$ 36,315$ | 14 |
| Pay As You Earn | $\$ 187$ | $\$ 757$ | $\$ 44,694$ | 15.3 |
| Consolidation | $\$ 412$ | $\$ 412$ | $\$ 81,356$ | 30 |

Example based on adjusted gross annual income of approximately \$40,000.


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## Federal Loan Repayment Comparison Graduate Example

- Assumes $\$ 75,000$ in graduate Direct Loans ( $\$ 41,000$ Unsubsidized and $\$ 34,000$ Grad PLUS) with a weighted average interest rate of $6.25 \%$
- 2 year graduate program with no undergraduate debt

| Plan | Initial Monthly <br> Payment | Long-term <br> Monthly Payment | Total Interest <br> Paid | Years in <br> Repayment |
| :---: | :---: | :---: | :---: | :---: |
| Standard | $\$ 924$ | $\$ 924$ | $\$ 28,573$ | 10 |
| Graduated | $\$ 530$ | $\$ 1,589$ | $\$ 36,293$ | 10 |
| Extended - Fixed | $\$ 543$ | $\$ 543$ | $\$ 80,527$ | 25 |
| Extended - Graduated | $\$ 428$ | $\$ 803$ | $\$ 94,620$ | 25 |
| Income Based | $\$ 281$ | $\$ 924$ | $\$ 54,016$ | 15 |
| Income Contingent | $\$ 472$ | $\$ 814$ | $\$ 57,110$ | 16.7 |
| Pay As You Earn | $\$ 187$ | $\$ 924$ | $\$ 58,380$ | 15.8 |
| Consolidation | $\$ 513$ | $\$ 513$ | $\$ 102,525$ | 30 |

Example based on adjusted gross annual income of approximately \$40,000.


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## Federal Loan Repayment Comparison Graduate Example

- Assumes $\$ 120,000$ in graduate Direct Loans ( $\$ 61,500$ Unsubsidized and $\$ 58,500$ Grad PLUS) with a weighted average interest rate of $6.66 \%$
- 3 year graduate program with no undergraduate debt

| Plan | Initial Monthly <br> Payment | Long-term <br> Monthly Payment | Total Interest <br> Paid | Years in <br> Repayment |
| :---: | :---: | :---: | :---: | :---: |
| Standard | $\$ 1,565$ | $\$ 1,565$ | $\$ 50,985$ | 10 |
| Graduated | $\$ 902$ | $\$ 2,705$ | $\$ 64,971$ | 10 |
| Extended - Fixed | $\$ 938$ | $\$ 938$ | $\$ 144,555$ | 25 |
| Extended - Graduated | $\$ 760$ | $\$ 1,351$ | $\$ 168,209$ | 25 |
| Income Based | $\$ 281$ | $\$ 1,565$ | $\$ 107,810$ | 16.3 |
| Income Contingent | $\$ 472$ | $\$ 1,705$ | $\$ 213,824$ | 25 |
| Pay As You Earn | $\$ 187$ | $\$ 1,565$ | $\$ 112,566$ | 16.8 |
| Consolidation | $\$ 888$ | $\$ 888$ | $\$ 182,708$ | 30 |

Example based on adjusted gross annual income of approximately \$40,000.


Managing Student Loans

## Private Loan Repayment

## Talking Points for Your Students

- Private loans are almost always unsubsidized for the life of the loan
- Repayment terms vary
- Choice of repayment plans may be available
- Residency and internship deferments may be available
- Forbearances may be available; consult the loan servicer


## TIP FOR STUDENTS:

Refer to the promissory note and/or your servicer to determine your available options.


## TFASFAA <br> Paying Loans Off Early

## Talking Points for Your Students

- Borrowers can always prepay federal and private student loans without penalty
- Be aware of the relative cost and make payments towards unsubsidized loans while still in school/during deferments that have the highest rates and/or most frequent capitalization. This should save more money over time
- Unless otherwise noted, loan payments typically are applied first toward fees, then interest, and finally principal*
* Except for Pay As You Earn and Income-Based plans



## Delinquency and Default (Federal/Private Loans)

## Talking Points for Your Students

- Delinquency and defaults on student loans can adversely impact your credit history
- DELINQUENCY
- Failure to make payment(s) when due
- Reported to credit bureaus; affects borrowers history


## - DEFAULT

- Collection agencies may take over adding to cost
- Lender can take legal action or your school can withhold records
- Federal defaults could include wage garnishment and withholding of federal tax refunds
- Student loans are rarely discharged in bankruptcy



## TFAsfaA

## Keep Good Records



Resource Sheet for Schools and Borrowers
Student Loan and Financial Planning Checklists

- Get all loan documents together: keep them on file!
- Promissory notes
- Disclosure statements
- Award letters
- Exit interview information
- Open and READ student loan mail
- Bookmark loan servicer's websites
- Notify loan servicer(s) of name and address changes
- Document calls to servicer: date/time of call and person who handled the call
- Keep important numbers available


## Trasfan

## Tips to Share for Managing Loans and Finances



Make payments automatically
You won't forget to make your payment and you could also get a reduction on your interest rate.


Make payments each and every month
Resist putting off your payments, as deferment or forbearance typically means you'll pay more over the life of the loan.

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Pay a little extra each month
Extra payments can help you pay off your loan faster.


Create a budget
Track your monthly expenses to help you cut out unnecessary items and pay down your debt even faster.


If you fall behind, get help
Call your loan servicer to discuss your options. Changes to your payment plan may provide the flexibility you need.


Build an emergency fund
Aim to save $\$ 500$ to $\$ 1,000$ to cover unexpected expenses.


Beware of scams Fraudulent companies might claim to offer easy ways to lower your loan payments and even try to charge you fees. If you have doubt about a service offered, contact your servicer.


Don't miss important information

Keep your loan servicers updated with any change in mailing address, email, and phone numbers so they can keep in touch with you.

## 2015 FASFAA Annual Conference

Renaissance World Golf Village Resort

## Q\&A

## Greg Carlo

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## TFAsfaA

## Helping Students Repay their

## Loans: Repayment Plan Overview

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