



Florida Association of Student Financial Aid Administrators

Annual Conference

Renaissance World Gold Village Resort

St. Augustine, Florida

May 18 – 22, 2015

SESSION DESCRIPTIONS

Monday, May 18, 2015		
Time	Session Title	Session Description
7:30a – 9:00a	FASFAA Conference Registration	Location: Foyer
7:30a – 5:00p	New Aid Officers' Workshop	Location: Legends 1

Tuesday, May 19, 2015

7:30a – 5:00p	FASFAA Conference Registration	Location: Foyer
7:30a – 1:45p	New Aid Officers' Workshop	Location: Legends 1
12:30p – 1:45p	Clock Hour Q&A With David Bartnicki	<p align="center"> Presenter: David Bartnicki, US Department of Education Moderator: Tracy Misner, High Tech Center North Location: Legends 2 </p> <p> Session Description: David Bartnicki, U.S. Department of Education, will provide clock-hour school participants an opportunity to ask questions about federal student aid administration. </p>
2:00p – 2:45p	Opening Session	<p align="center"> Guest Speaker: Joe Pickens, J.D., President of St. Johns River State College Moderator: Stephanie Lawrence, Fort Myers Institute of Technology Location: St. Augustine A,B,C </p> <p> Session Description: Joe Pickens, J.D., President of Saint Johns River State College, welcomes conference participants to beautiful St. Augustine, Florida. </p>
2:45p – 3:45p	General Session	<p align="center"> Guest Speaker: Kristin Frias, Office of the Inspector General Guest Speaker: Chris Hessberger, Office of the Inspector General Moderator: Stephanie Lawrence, Fort Myers Institute of Technology Location: St. Augustine A,B,C </p> <p> Session Description: Kristin Frias and Chris Hessberger will discuss issues unique to postsecondary schools and the distance education environment. They will address necessary actions to mitigate the risks associated with education fraud. Title IV programs are large, complex, and inherently risky because of their design and reliance on numerous </p>

		<p>entities for administration and oversight, the nature of the student population, and the changes in educational delivery methods, such as distance education. Gain a better understanding of the Office of Inspector General (OIG) mission and the recommendations made by the OIG in Management Information Reports to help mitigate fraud risks in Title IV programs.</p>
4:00p – 5:00p	Tools and Resources For FA Professionals	<p>Presenter: Kamia Mwango, Santa Fe College Moderator: Ilia Cordero, Valencia College Location: Legends 2</p> <p>Session Description: Kamia Mwango will discuss how exit counseling helps students with successful repayment. However, is it too late for students to make good borrowing choices? Learn a holistic approach to loan counseling. Review the specific challenges borrowers face at various stages of their academic lives. Determine how your counseling strategies can improve outcomes for students and your institution.</p>
4:00p – 5:00p	SAP: Making The Grade	<p>Presenter: David Bartnicki, US Department of Education Moderator: Joan Bailey, St. Petersburg College Location: Legends 1</p> <p>Session: Description: Satisfactory Academic Progress (SAP) is a school-determined criterion for student eligibility for Title IV aid. David Bartnicki will provide instruction on evaluating SAP in accordance with applicable laws and regulations, and describe the elements a school is required to include in its SAP policy.</p>
4:00p – 5:00p	Is College Really Worth It?	<p>Presenter: Laura Dickerson, Sallie Mae Moderator: Wayne Kruger, St. Petersburg College Location: St. Augustine G</p> <p>Session Description: Laura Dickerson will provide a review of recent results determined by three independent studies on the value of a college education. The results also touch on average debt, payment to income ratios, and average annual income by education.</p>

<p>4:00p – 5:00p</p>	<p>Boosting The Effectiveness Of Your Loan Counseling: Taking The Bull By The Horns</p>	<p>Presenter: Amy Gerber, Great Lakes Educational Loan Services Moderator: Christina Acosta-Heritage, Lynn University Location: Legends 3</p> <p>Session Description: Amy Gerber will discuss how exit counseling helps students with successful repayment. However, is it too late for students to make good borrowing choices? Learn a holistic approach to loan counseling. Review the specific challenges borrowers face at various stages of their academic lives. Determine how your counseling strategies can improve outcomes for students and your institution.</p>
<p>4:00p – 5:00p</p>	<p>Introducing The FSA ID - The FSA PIN Replacement</p>	<p>Presenter: Lori Auxier, Florida Department of Education (OSFA) Moderator: Jan Smith, Florida Department of Education (OSFA) Location: St. Augustine F</p> <p>Session Description: Lori Auxier will discuss protecting personal information for students, parents, and borrowers when they first log into the FSA customer-facing systems with the new Federal Student Aid (FSA) ID, which will replace the current FSA PIN in Spring 2015.</p>
<p>4:00p – 5:00p</p>	<p>Finding Balance: Improving Your CDR In a Changing Financial Climate to Cultivate Student Success</p>	<p>Presenter: Monica Stam, Inceptia Presenter: Lenny Akins, Inceptia Moderator: Jan Smith, Florida Department of Education (OSFA) Location: St. Augustine E</p> <p>Session Description: Monica Stam and Lenny Akins will discuss communicating with student loan borrowers which helps support the successful repayment of loans and can improve a college's cohort default rate (CDR). Determine a default prevention strategy, regardless of CDR, and the pros and cons of both outsourcing and insourcing your default prevention strategy. The session provides tools to evaluate and choose a successful outsource partner.</p>

Wednesday, May 20, 2015

7:30a – 3:00p	FASFAA Conference Registration (closed during lunch)	Location: Foyer
8:15a – 8:30a	Moderator Q&A	Location: Wentworth
8:30a – 10:15a	General Session (Federal Update)	<p style="text-align: center;">Presenter: David Bartnicki, US Department of Education Moderator: Stephanie Lawrence, Fort Myers Institute of Technology Location: St. Augustine A,B,C</p> <p>Session Description: David Bartnicki will present current issues for Title IV student aid programs, including updates on the Department’s Title IV activities and initiatives. This session will explain on-going and upcoming regulatory efforts.</p>
10:30a – 11:30a	Identity Theft: Helping Students Avoid This Epidemic	<p style="text-align: center;">Presenter: Amy Gerber, Great Lakes Educational Loan Services Moderator: David Alexander, Kaplan University Location: Legends 2</p> <p>Session Description: Identity theft is the fastest growing crime in America and young people between the ages of 18-24 are the most likely to be affected. Amy Gerber will demonstrate how you can inform and counsel students to protect themselves from identity thieves and potential scams.</p>
10:30a – 11:30a	NSLDS Enrollment Reporting	<p style="text-align: center;">Presenter: David Bartnicki, US Department of Education Moderator: Ryan McNamara, Clearwater Christian College Location: Legends 1</p> <p>Session Description: In 2014, many changes were made to National Student Loan Data System (NSLDS) enrollment reporting for all schools. David Bartnicki will review the campus</p>

		<p>and program-level reporting required by NSLDS, including situational examples and guidance on preventing common errors. This session will also review the 150% Direct Subsidized Loan Limit impacts of enrollment reporting and to students.</p>
<p>10:30a – 11:30a</p>	<p>Protecting Your Investment</p>	<p>Presenter: Jay Nwamadi, Next Generation Insurance Presenter: Laura Dickerson, Sallie Mae Moderator: Sean Johnson, Hillsborough Community College Location: Legends 3</p> <p>Session Description: The increasing cost of attendance has created financial risk for students and families, making insurance an attractive option. Jay Nwamadi and Laura Dickerson will review methods families use to mitigate the risk of paying for college, including: refunds for medical withdrawal; managing tuition payments when a parent becomes sick, disabled or loses their job; life insurance; and loan forgiveness. The session will also review college refund policies, student loan forgiveness programs, and relevant products that help both schools and families. In addition, the session will include recent research findings by Student Monitor, providing new insights about the risks that might interrupt a student's progress towards graduation.</p>
<p>10:30a – 11:30a</p>	<p>Understanding/Navigating The Many Options of Federal Loan Repayment</p>	<p>Presenter: Greg Carlo, Navient Moderator: Levis Hughes, Florida Department of Education (OSFA) Location: St. Augustine E</p> <p>Session Description: Understanding the many federal student loan repayment options generally presents itself as a daunting task; especially for students. Greg Carlo will provide an overview of the federal student loan repayment options, including income-driven plans, with an in-depth overview to help you counsel students on their best options. The session will also provide tools to help students understand all current repayment strategies.</p>

<p>10:30a – 11:30a</p>	<p>Leveraging Technology To Improve Scholarship Awarding</p>	<p>Presenter: Lindsey Ott, Florida State College at Jacksonville Presenter: Brandon Phipps, Academic Works Moderator: Rachel Robinson, Florida A&M University Location: St. Augustine G</p> <p>Session Description: Lindsey Ott and Brandon Phipps will review the improvements to the scholarship awarding process at Florida State College at Jacksonville through an integrated scholarship management solution. The session will discuss leveraging technology to improve student participation in the scholarship application process, reduce the workload for scholarship committee members and staff, and enhance donor stewardship and recognition efforts. Best practices for implementation, integration, and support will also be reviewed.</p>
<p>10:30a – 11:30a</p>	<p>Connecting SAP To Retention</p>	<p>Presenter: Kathleen Roebuck, Financial Aid TV Moderator: Kamia Mwango, Santa Fe College Location: St. Augustine F</p> <p>Session Description: Proactive communication about Satisfactory Academic Progress (SAP) is important to ensure retention. Kathleen Roebuck will review federal regulations governing SAP and considerations for developing a SAP policy. Case studies of schools that proactively and re-actively communicate with students about SAP, using video technology and other tools, will be presented.</p>
<p>11:45a – 1:15p</p>	<p>Lunch & Business Meeting Including "Greetings From SASFAA!"</p>	<p>Presenter: Nathan Basford, SASFAA President Moderator: Stephanie Lawrence, Fort Myers Institute of Technology Location: St. Augustine A,B,C</p> <p>Session Description: "Greetings from SASFAA!" with Key Speaker: Nathan Basford, President, Southern Association of Student Financial Aid Administrators (SASFAA).</p>

<p>1:30p – 2:45p</p>	<p>Diversity In The Workplace: Benefits, Challenges, And Solutions</p>	<p>Presenter: Tasha McDaniel, Great Lakes Educational Loan Services Moderator: Alysia Pearsall, Florida State College at Jacksonville Location: St. Augustine E</p> <p>Session Description: Diversity involves human qualities different from our own. A diverse workplace brings challenges and tremendous benefits. Tasha McDaniel will present how diversity affects performance, motivation, success, and interaction with others. This interactive and enlightening session will address issues and solutions that can make our offices dynamic workplaces.</p>
<p>1:30p – 2:45p</p>	<p>Best Practices In Default Prevention</p>	<p>Presenter: Vicky Keller, USA Funds Moderator: Vanessa Whitley Location: Legends 3</p> <p>Session Description: The next generation of student loan default prevention initiatives includes analytics, social media techniques, and early-contact strategies. Vicky Keller will present how to increase student loan repayment success and lower the cohort default rate of the school by adding innovations to your traditional toolkit of default prevention measures, including collaborating with others at your institution and student loan service providers.</p>
<p>1:30p – 2:45p</p>	<p>Students And Payday Lending</p>	<p>Presenter: Jan Smith, Florida Department of Education (OSFA) Moderator: Lori Auxier, Florida Department of Education (OSFA) Location: Legends 2</p> <p>Session Description: Payday Lending is gaining momentum in our country. This industry attracts students and their families as the cost of higher education rises. What is the story behind this type of lender? How can we help our students become informed consumers and avoid risky financial choices such as payday lending? Jan Smith will provide current statistics, who is taking notice, and what is being proposed to curb this growing industry.</p>

<p>1:30p – 2:45p</p>	<p>Troubleshooting Clock Hour Issues</p>	<p>Presenter: David Bartnicki, US Department of Education Moderator: Tracy Misner, High Tech Center North Location: St. Augustine F</p> <p>Session Description: Join our favorite Fed in learning more about: Attendance Do's and Don'ts Online Training Approval Program Participation Agreements (PPA) <i>what is needed and how to expedite</i></p>
<p>1:30p – 2:45p</p>	<p>Connecting With Students In A Language They Understand: Integrating Online Video</p>	<p>Presenter: Kathleen Roebuck, Financial Aid TV Moderator: TBA Location: St. Augustine G</p> <p>Session Description: Are you interested in leveraging technology to educate your students and support your financial aid office? Kathleen Roebuck will present examples from colleges that are using online video to communicate with students and to create office efficiencies. Case studies and best practices will also be presented.</p>
<p>3:00p – 4:15p</p>	<p>Verification</p>	<p>Presenter: Joan Bailey, St. Petersburg College Moderator: Kamia Mwango, Santa Fe College Location: Legends 2</p> <p>Session Description: Joan Bailey will provide an overview of verification principles and will guide you through the verification process.</p> <p>You are more than likely well into the cycle of processing 2015-2016 verification files and already know the rules and regulations. So, let's put theory to practice! Joan Bailey will present case studies, and determine based on the rules and regulations, what to do. If you have a scenario that you need help with, let us hear about it, and together we will decide on a course of action.</p>

<p>3:00p – 4:15p</p>	<p>Team Building And Staff Meetings</p>	<p>Presenter: Shana Gore, University of West Florida Moderator: Shirley Eubanks, St. Johns River State College Location: St. Augustine F</p> <p>Session Description: Research shows that team building in an office helps to foster better communication. Team building also improves morale, identifies a team's strengths and weaknesses, improves the ability to problem solve, and reveals barriers that could hinder office production and creativity.</p> <p>Shana Gore will:</p> <ul style="list-style-type: none"> • Review the importance of team building • Provide examples of daily, weekly, monthly, semester, and annual team building activities and ideas <ul style="list-style-type: none"> • Discuss staff meetings as an important component of team building • Provide hands-on demonstration/participation of team building activities
<p>3:00p – 4:15p</p>	<p>Consumer Information</p>	<p>Presenter: David Bartnicki, US Department of Education Moderator: Iman Johnson, Rasmussen College Location: Legends 1</p> <p>Session Description: David Bartnicki will present the consumer disclosure requirements that have generated the most attention and questions, and commonly cited in program reviews. Discussion will include the tools and resources available to help institutions comply with consumer information provisions.</p>

<p>3:00p – 4:15p</p>	<p>Recruiting and Retaining The New Diverse Demographic While Balancing Administrative Burdens</p>	<p>Presenter: Francisco Valines, Florida International University Presenter: SGT Matisa Schraven, MOHELA Presenter: Michael O’Grady, FAS Moderator: Chansone Durden, Citizens Bank Location: Legends 3</p> <p>Session Description: In today's world, institutions are not necessarily competing against its "cross-applicant" schools, but are benchmarked. Join this panel of experts as they discuss improving communication on campus and creating a more engaging environment.</p>
<p>3:00p – 4:15p</p>	<p>Helping Students Make Good Financial Decisions That Will Lead To A Strong Credit Score</p>	<p>Presenter: Laura Dickerson, Sallie Mae Presenter: Tierra Smith, Hillsborough Community College Moderator: Dameion Lovett, University of South Florida Location: St. Augustine E</p> <p>Session Description: Building and maintaining good credit are skills critical for a strong financial future. Join this panel of experts as they discuss educating students on FICO scores – why they are important, how they are determined, the range of scores, and the key factors in determining a score. Members of the school community will discuss tools, resources, and distribution methods to help educate their students.</p>
<p>3:00p – 4:15p</p>	<p>Understanding Federal Aid Policy And Practices For Unaccompanied Homeless Youth</p>	<p>Presenter: Lori Auxier, Florida Department of Education (OSFA) Moderator: Ryan McNamara, Clearwater Christian College Location: St. Augustine G</p> <p>Session Description: Unaccompanied homeless youth face the challenges of higher education on their own without basic needs of food and housing. Many struggle with histories of abuse or neglect and deep poverty. Lori Auxier will explore the unique needs of this group and explain how to implement financial aid policies and practices on their behalf. The session will provide information about education and human service professionals, with whom financial aid administrators can collaborate, to help this group navigate the postsecondary education system.</p>

Thursday, May 21, 2015

8:00a – 10:00a	FASFAA Conference Registration	Location: Foyer
8:30a – 10:00a	General Session (COD Update)	Presenter: Wood Mason, US Department of Education Moderator: Stephanie Lawrence, Fort Myers Institute of Technology Location: St. Augustine A,B,C Session Description: Wood Mason will provide current information about the U.S. Department of Education, Common Origination & Disbursement (COD) system, including system enhancements which were implemented because of recent legislation, and an overview of enhancements and upcoming changes.
10:15a – 11:30a	DL Reconciliation	Presenter: Wood Mason, US Department of Education Moderator: Na'Tasha Swan, Florida State University Location: Legends 2 Session Description: Wood Mason will focus on the federal requirement for reconciliation of federal Direct Loans. Learn the necessary procedures for the internal student financial aid records and the business office records to be consistent with Federal Student Aid systems.
10:15a – 11:30a	Difficult Conversations And Conflict Resolution (Communicating With Students)	Presenter: Ron Anderson, University of Florida Moderator: Geoff Stam, Keiser University Location: Legends 3 Session Description: Financial aid administrators are expected to convey complex and, often, emotionally charged information to parents and students. Ron Anderson will use an interactive presentation to explore different communication styles and techniques useful in

		<p>diffusing potentially volatile conversations. Participants will interact in small groups, role-plays, and learn from each other which will increase your confidence in in handling difficult conversations.</p>
<p>10:15a – 11:30a</p>	<p>A School’s Perspective: Choosing A Third Party Servicer</p>	<p>Presenter: Thomas Vo, Palm Beach State College Moderator: Lori Auxier, Florida Department of Education (OSFA) Location: St. Augustine E</p> <p>Session Description: Thomas Vo will discuss how to determine the need for a third-party servicer and the process of selecting the right servicer for your institutional needs.</p>
<p>10:15a – 11:30a</p>	<p>Creating Inclusive Campuses For LGBTQ Students</p>	<p>Presenter: Kaitlin Legg, University of North Florida Moderator: Kristopher Hatcher, Gulf Coast State College Location: St. Augustine F</p> <p>Session Description: Lesbian, Gay, Bisexual, Transgender, and Questioning (LGBTQ) college students have specific needs and vulnerabilities, particularly when it comes to financial aid and navigating the college experience. In Florida, only two institutions of higher education have LGBTQ resource centers with professional staff to assist and advocate for LGBTQ students. Kaitlin Legg explains the vocabulary, the unique needs of LGBTQ students, and how to support them.</p>
<p>10:15a – 11:30a</p>	<p>Effectively Using Students To Spread Financial Awareness</p>	<p>Presenter: David A. Evans, Jr., Florida A&M University Presenter: Fodina Henderson, Florida A&M University Moderator: Sedra Butler, Florida State University Location: St. Augustine G</p> <p>Session Description: More four-year colleges and universities are actively searching for methods to develop financial awareness. David Evans and Fodina Henderson will co-present how the student debt advisors at Florida A&M University initiated a student liaison program to effectively increase financial awareness. This session will provide tips, techniques, tools, and best practices to communicate more effectively with communities and students.</p>

<p>10:15a – 11:30a</p>	<p>Florida State Grants & Scholarship Update</p>	<p>Presenter: Brian Underhill, Florida Department of Education (OSFA) Presenter: Jan Smith, Florida Department of Education (OSFA) Moderator: Maureen Anderson, College of Central Florida Location: Legends 1</p> <p>Session Description: Brian Underhill, State will provide an overview of changes from the 2015 legislative session and explain how to administer the state grants & scholarship programs during the 2015-16 academic year. Jan Smith will present an overview of CGS!Florida 2015.</p>
<p>11:45a – 1:15p</p>	<p>Lunch/Awards Ceremony</p>	<p>Location: St. Augustine A,B,C</p> <p>Session Description: Please join us as we honor our distinguished colleagues for their hard work and dedication to Florida’s students and families.</p>
<p>1:30p – 2:45p</p>	<p>Follow The Money: Managing Title IV Funds</p>	<p>Presenter: Wood Mason, US Department of Education Moderator: Cherly Philippeaux, Palm Beach State College Location: Legends 2</p> <p>Session Description: Wood Mason will explain the reporting procedures to the U.S. Department of Education, Common Origination & Disbursement (COD), G5, and Reconciliation.</p>
<p>1:30p – 2:45p</p>	<p>Re-envisioning FSAG (invitation only)</p>	<p>Presenter: Brian Underhill, Florida Department of Education (OSFA) Moderator: Maureen Anderson, College of Central Florida Location: Wentworth</p> <p>Session Description: Over the last few years, the Florida legislature has made a number of changes to the Bright Futures merit-based scholarship program. Because of fewer students qualifying for Bright Futures, there is the potential for more students not qualifying for any state aid. During the 2015 legislative session, there was some dialogue about need-based aid that focused on determining if the Florida Student Assistance Grant (FSAG) program might</p>

		<p>be able to serve the “unserved” population – those not receiving Bright Futures and currently not qualifying for need-based aid. While the interest and discussion about need-based aid did not materialize in a bill, it is likely that it will reemerge as a topic of interest for the 2016 session.</p>
<p>1:30p – 2:45p</p>	<p>Getting S’more Involved (We’re All A Bunch Of ASFAA’s)</p>	<p>Presenter: Tarik Boyd, VASFAA President Presenter: Stephanie Miller, AASFAA President Moderator: Stephanie Lawrence, Fort Myers Institute of Technology Location: St. Augustine E</p> <p>Session Description: Do you have great ideas and creative energy? Then the Florida Association of Student Financial Aid Administrators (FASFAA) has a place for you! Learn about getting involved in professional organizations for personal growth.</p>
<p>1:30p – 2:45p</p>	<p>Using Technology In The Financial Aid Office To Improve Efficiency/Customer Service</p>	<p>Presenter: John Hazelgren, Education Partners Moderator: David Alexander, Kaplan University Location: St. Augustine F</p> <p>Session Description: Does your institution use paper or scanned documents for financial aid processes? Today’s students thrive in a high-tech, instant communication world from text messaging, internet-ready mobile devices, and online forms. Successfully connecting with students using available technology as well as providing online tools such as dynamic web forms, online document submission, and electronic signatures are a few ways technology can improve efficiency in the financial aid office. John Hazelgren will provide financial aid administrators (FAA) with ideas and strategies to connect effectively with students by incorporating technology in the financial aid lifecycle. Learn to use technology in processing and improve cycle times while also providing students with technology-enabled communication.</p>

<p>1:30p – 2:45p</p>	<p>An Introduction To The PPA, ECAR, And EAPP</p>	<p>Presenter: Wayne Kruger, St. Petersburg College Moderator: Catherine Morgan, Florida SouthWestern College Location: St. Augustine G</p> <p>Session Description: Wayne Kruger will present the mandated, regular recertification of the Program Participation Agreement (PPA) and changes that can affect your school's participation and your Eligibility & Certification Approval Report (ECAR). The session will explain how and when to report these changes to the U.S. Department of Education via the e-App.</p>
<p>1:30p – 2:45p</p>	<p>Deciphering DD214s & Assessing Selective Service Registration</p>	<p>Presenter: Richard Anderson, Santa Fe College Moderator: Mary Nell Stokes (retired) Location: Legends 1</p> <p>Session Description: Richard Anderson will examine the DD 214 to determine the status of veterans and explain the student's responsibilities regarding the Selective Service System.</p>
<p>1:30p – 2:45p</p>	<p>Financial Literacy 2.0: Translating Financial Education Into Applied Behaviors</p>	<p>Presenter: Monica Stam, Inceptia Presenter: Lenny Akins, Inceptia Moderator: Ilia Cordero, Valencia College Location: Legends 3</p> <p>Session Description: Delivering financial education is the first step to improved financial literacy. Step two presents the real challenge: having students make the leap from knowledge gain to behavior modification. Monica Stam and Lenny Akins will provide ideas for financial education application on your campus and suggestions on how to create a campus-wide approach to teachable moments.</p>

<p>3:15p – 415p</p>	<p>FSCAA And NJCAA Compliance</p>	<p>Presenter: Bob Zelinski, College of Central Florida Moderator: Sean Johnson, Hillsborough Community College Location: Legends 3</p> <p>Session Description: Bob Zelinski will discuss financial assistance awarded to student-athletes, source of funding, letters of intent/scholarships, limitations, and institutional non-athletic aid. The session will explain the responsibility for the filing of the annual Financial Aid and Participation Report (FAPR), Forms A and B.</p>
<p>3:15p – 415p</p>	<p>Reporting DL Data To COD</p>	<p>Presenter: Wood Mason, US Department of Education Moderator: Ryan McNamara, Clearwater Christian College Location: St. Augustine E</p> <p>Session Description: Wood Mason will provide an overview of the requirements for the Direct Subsidized Loan eligibility limit to 150% of a student's academic program length. In addition, the session will explain the new Parent PLUS loan counseling requirements.</p>
<p>3:15p – 415p</p>	<p>College Ratings</p>	<p>Presenter: Megan McClean, NASFAA Moderator: Gerri McCormick, Florida Department of Education (OSFA) Location: St. Augustine F</p> <p>Session Description: What is the latest information on the proposed college ratings system? When will it be implemented? What type of feedback has the community provided? Megan McClean will provide answers to these questions, and more! The session will also include an overview of the draft ratings system and a summary of the comment and feedback that NASFAA has provided.</p>

<p>3:15p – 415p</p>	<p>So You Think You Want To Be A Director?</p>	<p>Panelist: Rick Wilder, University of Florida Panelist: Bill Spiers, Tallahassee Community College Panelist: Roger Collins (Retired) Panelist: Wayne Bodiford, St. Johns River State College Panelist: Anne Hart, Ave Maria University Moderator: Maureen Anderson, College of Central Florida Location: St. Augustine G</p> <p>Session Description: Today’s financial aid director wears many hats: counselor, manager of budgets, supervisor, implementer of regulations, and keeper of data, to name a few. As the role of financial aid director has become increasingly complex and challenging, so has filling this position. Join us for this informative session to learn from seasoned financial aid administrators on what it takes to be a Director.</p>
<p>3:15p – 415p</p>	<p>Train The Trainer - Exit Interviews</p>	<p>Presenter: Greg Carlo, Navient Moderator: Kristopher Hatcher, Gulf Coast State College Location: Legends 1</p> <p>Session Description: As students enter the final months or weeks before graduation, they may oftentimes "breeze through" their online federal loan exit interviews. Greg Carlo will provide assistance to financial aid administrators (FAA) in communicating the importance of paying back student loans, as well as provide vital information BEFORE students begin post-baccalaureate careers.</p>

<p>3:15p – 4:15p</p>	<p>Charting The Path: Building Your Financial Wellness Program</p>	<p>Presenter: Tasha McDaniel, Great Lakes Educational Loan Services Moderator: Rick Snodgrass, Embry Riddle Aeronautical University Location: Legends 2</p> <p>Delinquency and default may be in their future if students lack the knowledge, confidence, or expertise to manage their finances when they graduate. Do you know how to build an effective financial wellness program with campus buy-in? Tasha McDaniel will explore ways to build a financial wellness program that will put your students on the path to success.</p>
<p>4:30p – 5:00p</p>	<p>Birds Of A Feather – SUS</p>	<p>Moderator: Dameion Lovett, University of South Florida Location: Legends 1</p> <p>Session Description: Round table discussion for State University conference participants.</p>
<p>4:30p – 5:00p</p>	<p>Birds Of A Feather – State Colleges</p>	<p>Moderator: Maureen Anderson, College of Central Florida Location: Legends 2</p> <p>Session Description: Round table discussion for State College conference participants.</p>
<p>4:30p – 5:00p</p>	<p>Birds Of A Feather – Private Sector</p>	<p>Moderator: Ryan McNamara, Clearwater Christian College Location: Legends 3</p> <p>Session Description: Round table discussion for Private Sector conference participants.</p>
<p>4:30p – 5:00p</p>	<p>Birds Of A Feather – Clock Hour Sector</p>	<p>Moderator: Tracy Misner, High Tech Center North Location: St. Augustine F</p> <p>Session Description: Round table discussion for Clock Hour Sector conference participants.</p>

4:30p – 5:00p	Birds Of A Feather – Graduate and Professional Institutions	<p>Moderator: TBA Location: St. Augustine G</p> <p>Session Description: Round table discussion for Graduate and Professional Institution conference participants.</p>
Friday, May 22, 2015		
9:00a – 11:30a	Closing Session (includes NASFAA Update)	<p>Presenter: Megan McClean, NASFAA Moderator: Stephanie Lawrence, Fort Myers Institute of Technology Location: St. Augustine A,B,C</p> <p>Session Description: Join Megan McClean as she provides the latest legislative and regulatory news from Washington, D.C. Hear about NASFAA’s latest advocacy efforts and predictions on the direction of student financial aid in the near and long term. This session will discuss the latest on consumer disclosure, the Student Aid Shopping Sheet, student loan indebtedness, the Health and Education Act of 1965 Reauthorization, future budget battles, and “Re-imagining Student Aid Design and Delivery.” Conference participants will have the opportunity to share questions or concerns for Megan to take back to Washington.</p>
11:30a – 12:00n	Closing Remarks	Location: St. Augustine A,B,C

May be subject to change