



**MAY 31 • TUESDAY**

- 8:00am – 12:00pm **Registration Open - Closes For Lunch**  
Champions Ballroom
- 8:30am – 12:00pm **Pre-conference Session #1: Administrative Capability**  
Champions Ballroom F  
**PRESENTER:** *Dana Kelly*  
To earn this credential, you will need to be able to identify the measures of administrative capability by which a school is judged as being capable of adequately administering each Title IV program. You will need to know the standards defined in Title IV regulations, such as ensuring sufficient resources, resolving conflicting information, meeting all reporting requirements, and identifying potential fraud and abuse. This will help you demonstrate the ability to work with others at your institution to properly manage the Title IV aid programs and meet your school's obligation to educate and prepare students.  
**MODERATOR:** Kris Hatcher
- 8:30am – 12:00pm **Pre-conference Session #2: Return to Title IV**  
Champions Ballroom C  
**PRESENTER(S):** *Kate Brabandt, Sara Reese*  
To earn this credential, you will need to know how to handle a student's Title IV funds when he withdraws from school before completing the payment period or period of enrollment. You will need to know the basic requirements for the return of Title IV funds (R2T4), whether and when to apply the requirements, how to determine the student's withdrawal date, how to calculate the return of funds for each Title IV program, all applicable deadlines, and the rules for making post-withdrawal disbursements. This will help you demonstrate the ability to protect the integrity of the Title IV programs by ensuring your school promptly returns federal funds for which a withdrawn student no longer qualifies  
**MODERATOR:** Susan Ambridge
- 8:30am – 12:00pm **Pre-conference Session #3: Inclusive Leadership - A Deep Dive!**  
Champions Ballroom A  
**PRESENTER(S):** *Daniel Barkowitz, Kamia "Mia" Mwango*  
Please join Past FASFAA President and SASFAA President-Elect Daniel Barkowitz and LEAP Chair and organizer Mia Mwango for a deep dive into inclusive leadership.  
**MODERATOR:** Jessica Ly



- 12:00pm – 1:00pm **Lunch (Included with Pre-conference Registrations)**  
Heritage Ballroom C, D & E  
**Exhibit Hall Open - Closes For Lunch**
- 12:00pm – 2:15pm Champions Foyer  
**Registration Open**
- 1:00pm – 2:30pm Champions  
1:15pm – 2:15pm **LEAP Meeting**  
Champions Ballroom B  
**PRESENTER(S):** Kamia "Mia" Mwangi, Alex Rosado  
Inviting the 2021 and 2022 LEAP Cohort and their mentors for an open and interactive conversation about their journey and growth in the LEAP program. Please get with Mia Mwangi if you have questions or would like to attend.
- 1:15pm – 2:15pm **MODERATOR:** Kris Hatcher  
**New FASFAA Member Session**  
Champions Ballroom G/H  
**PRESENTER:** Nadine Bailey  
Are you new to financial aid? Are you a new(er) member of FASFAA? Do you wonder what all the fuss is about when you become a member? Do you know what benefits FASFAA offers? Do you know what FASFAA stands for?  
If you answered "yes" to some and "no" to any of the others this is the session for you! This is an overview of the benefits of FASFAA membership. If this is your first FASFAA conference this session is for you too! We want to take some time for you to learn more about FASFAA and all it has to offer. You will meet members of the board; you will learn about FASFAA's resources etc. and a chance to network with people who are just like you!  
We are back together again and would like to welcome you to FASFAA and make sure this is your best conference yet!  
**MODERATOR:** Suzanne Evans
- 2:15pm – 2:30pm **Transition Break**



2:30pm – 5:00pm

**Opening Session & Keynote Presentation**

Champions Ballroom D/E

**FASFAA President, Katie Conrad Presiding**

**SPEAKER : Daniel Barkowitz**

As Financial Aid Administrators, we possess a strong knowledge base. And each of us serves as a leader on campus whether or not we are managers of employees or processes.

In this session, we will explore how we each intersect with our circles of leadership. We will start with our "Circle of Control" (our actions, thoughts, responses, etc.), we will move to our "Circle of Influence" (our institutions, our teams, our students), and we will finish with our "Circle of Concern" (our associations, our industry, and our social justice mission to make college affordable for all).

This moving session will educate you, inspire you, and challenge you to continue on your growth trajectory. As part of our session, we will also be introduced to Valencia College Peace and Justice Institute's "13 Principles for How We Treat Each Other," a philosophical approach that encourages open and honest dialogue constructively and engagingly when approaching difficult conversations.

6:00pm – 8:00pm

**Welcome Reception (Light Appetizers)**

Cascades Deck and Lawn

**JUNE 1 • WEDNESDAY**

**Region Color Day! Wear your Region Colors**

**I – Blue, II – Yellow, III – Green, IV – Red, V - Purple**

7:30am – 11:30am

**Registration Open (Closed during Lunch)**

Champions

8:30am – 9:30am

**General Session: FAFSA Simplification**

Champions Ballroom D/E

**PRESENTER: Dana Kelly**

A new FAFSA and application process will be here before we know it! This session will explain the new Federal Methodology, Pell need analysis, the new Student Aid Index, and direct data sharing between the IRS and the Department of Education that will be effective in the 2024-25 award year. NASFAA's Student Aid Index Modeling Tool will also be introduced

**MODERATOR: Katie Conrad**

9:30am – 10:00am

**Break - We Invite You to Visit Your Business Partners!**

Champions Foyer

9:30am – 11:15am

**Exhibit Hall Open - Closes for Lunch**

Champions Foyer



- 10:00am – 11:00am **Eliminating Bias In Financial Aid Processes**  
Champions B  
**PRESENTER:** *Daniel Barkowitz*  
Join as we explore our journeys to remove bias from our practices and policies within the financial aid application, awarding, and disbursement cycles. We know and acknowledge that our structures and policies carry biases (whether intentional or not). What do we do to begin to pull down these biases and allow true equity and inclusion for all? What should we tackle first? Where do we even begin?  
**MODERATOR:** Susan Ambridge
- 10:00am – 11:00am **How NASFAA's Policies and Procedures Manual Can Save Your Department!**  
Champions C  
**PRESENTER(S):** *Cathy Kimball, Angela Nickel*
- 10:00am – 11:00am **How to Avoid Double-Dipping Financial Aid Funds, Waivers, and Research Grants**  
Champions F  
**PRESENTER:** *Jessica Ly*  
Many of our institutions participate in a waiver and/or research grant programs. Did you know that our Financial Aid offices should take into consideration payments made via such programs? If so, is your Financial Aid office accounting for the payments and how are they doing it? In this session, we will explore how you can prevent over-award or overpayment situations when Title IV recipients are also receiving waivers and/or research grants.  
**MODERATOR:** Becky Davis
- 10:00am – 11:00am **Managing Expectations: Staff, Leadership, Colleagues and Students**  
Champions A  
**PRESENTER:** *Alicia Keaton*  
Expectations are mental models that define how we and people around us want things to work out now, in the short-medium, and long-term. Whether expectations are aligned in an organization or not has an immediate impact on individual and organizational performance. In this session, we will discuss how to better and more proactively manage expectations.  
**MODERATOR:** Brenda Brown



- 10:00am – 11:00am **NASFAA Top AskRegs**  
Champions G/H  
**PRESENTER:** *Dana Kelly*  
Have you ever wondered if your colleagues ask the same regulatory questions you do? Maybe there's a question you've been thinking about, but have been too busy to ask? Chances are, it has already! This session will review the top AskRegs questions NASFAA members have posted recently. In addition to providing answers, this session will review requirements related to these top issues and provide best practices when applicable.
- 10:00am – 11:45am **Exhibit Hall Open**  
Champions Foyer
- 10:00am – 11:45am **Registration Open**  
Champions
- 11:00am – 11:30am **Break - We Invite You to Visit Your Business Partners!**  
Champions Foyer
- 11:30am – 1:00pm **Opening Luncheon**  
Champions Ballroom D/E  
**FASFAA President, Katie Conrad Presiding**  
> SASFAA Update  
**SPECIAL GUEST:** Celena Tullos, SASFAA President  
> FASFAA Business Meeting & Elections  
> FASFAA Awards & Recognition
- 1:00pm – 1:15pm **Transition Break**
- 1:00pm – 4:45pm **Registration Open**  
Champions
- 1:00pm – 5:00pm **Exhibit Hall Open**  
Champions Foyer
- 1:15pm – 2:15pm **Federal Work-Study Management and Best Practices**  
Champions C  
**PRESENTER:** *Celena Tulloss*  
This session will be an opportunity for an experienced financial aid professional to share best practices to tackle the challenges associated with managing the federal work-study program. The presenter will share audit and program review findings and corrective actions to improve managing FWS and mitigate compliance risk.  
**MODERATOR:** Amy Gerber



1:15pm – 2:15pm

**How Our Technology Aids in Financial Aid**

Champions G/H

**PRESENTER :** *Angelica Parrales*

Bring your laptops and get ready to get organized! Angelica uses technology in many ways to organize herself, teams, and at times other department projects. She will go over applications such as OneNote, SharePoint, TEAMS Channels, Outlook, and other tips/tricks. The purpose is to set yourself up for success and free up your mind and energy to focus on the bigger goals.

**MODERATOR:** Scott Orris

1:15pm – 2:15pm

**Inclusion, Diversity, Equity, and Access**

Champions F

**PRESENTER :** *Kamia "Mia" Mwangi*

Inclusion, Diversity, Equity & Access: Is IDEA treating everyone the same, or recognizing and appreciating differences? Isn't the Financial Aid Office supposed to be a neutral zone?... Why IDEA is essential in financial aid and what FAA's can do to promote these essential concepts.

**MODERATOR:** Amy D'Arecca

1:15pm – 2:15pm

**Rebuilding a Financial Wellness Program In The Age of COVID**

Champions A

**PRESENTER:** *Morgan O'Sullivan*

Covid 19 has changed the university campus forever.

This session will look at how you can relaunch a financial wellness program on campus, build a network to aid in the promotion around the campus, embrace the technological advances available, and finally develop a strategic plan on how to relaunch your financial wellness program.

Attendees will be taken step by step on how to set up a financial wellness program on campus. How can you get a campus involved, rather than letting it down to one or two individuals? This will be done via PowerPoint but will include interactive elements from PollEverywhere, Kahoot, and YouTube. Attendees will also be shown the use of different techniques to facilitate virtual financial wellness such as how to best utilize Zoom and such for sessions. Finally, attendees will be shown how to develop a comprehensive financial literacy plan.

**MODERATOR:** Pete Hernandez



1:15pm – 2:15pm

**When Your "Business" Impacts Your "Business"; A Mental Health Awareness Discussion**

Champions B

**PRESENTER:** *Lou Murray*

Mental wellbeing impacts all aspects of one's life. This conversational session will delve into the necessity of self-care and comprehensive wellness.

**MODERATOR:** David Cooper

2:15pm – 2:30pm

**Transition Break**

2:30pm – 3:30pm

**How America Plans, Saves, And Pays For College**

Champions A

**PRESENTER:** *Laura Dickerson*

How does America pay for college? Join us for a discussion of the findings of "How America Pays for College 2021", a national research study conducted by Sallie Mae® and Ipsos. We'll discuss the range of funding sources families rely on to pay for college--from scholarships to 529s, and from federal grants to private student loans--and evaluate trends that impact decisions about how to pay.

**MODERATOR:** Mike O'Grady

2:30pm – 3:30pm

**Preparing For The End of COVID-19 Forbearance And Avoiding a CDR Disaster**

Champions G/H

**PRESENTER:** *Irma Molinares*

With the current administrative forbearance's latest extension, payment relief has come for millions of borrowers. With that relief though, comes certain anxiety from student readiness to student success and your CDR. In this session, we discuss where we think delinquency and default rates will head, the timeline you should be aware of, and what you can do now to help your students avoid disaster.

**MODERATOR:** Brenda Ilojirole



2:30pm – 3:30pm

**Professional Judgment Is K.I.N.D. (Verification Is not...PJ)**

Champions C

**PRESENTER:** Daniel Barkowitz

Professional Judgement is a mighty power offered to Financial Aid Administrators by the Department of Education, yet many of us find ourselves at an impasse when reviewing PJ requests from students. As financial aid professionals, we need to better understand the difference between PJ and verification, as well as make full use of our statutory authority to apply our expertise on behalf of students. Let's review the pitfalls and practices of PJ and remember why KINDness matters.

**MODERATOR:** Eroica Davis

2:30pm – 3:30pm

**Student Loans: Who Qualifies, How Much, and When**

Champions B

**PRESENTER:** James Tynan

This session will provide information on the eligibility requirements of federally-funded student loans. The presentation will delve into student classification, loan limits, and applicable federal regulations.

**MODERATOR:** Eileen Brzozowski

2:30pm – 3:30pm

**The Admission Conundrum - Working Closely With Admissions To Resolve Student's Financial Accounts Before Beginning School**

Champions F

**PRESENTER:** Morgan O'Sullivan

By collaborating closely with the Office of Admission to develop a sound financial plan for incoming new students, Student Financial Services helped to recruit record numbers in the midst of a global pandemic for the 21-22 school year. Accounts were resolved sooner, financial aid was processed quickly and the traditional stress and rush of the Fall orientation week evaporated into just another regular workday. Come to this session to learn how investing in time early, brought about this transformation in fortunes.

We plan to provide a session via PowerPoint, while also using interactive tools such as Poll Everywhere, Kahoot and YouTube. The session will outline the strategies that Lynn University employed to help early resolution of student accounts. We hosted one-hour zoom meetings with all of our new families in May, and provided our team with a structure to educate and resolve issues early rather than late. This session will outline the structure of the sessions as well as the subsequent communication strategy used by the university over the summer period.

**MODERATOR:** Isamari Medina Montes





3:30pm – 3:45pm

**Transition Break**

3:45pm – 4:45pm

**Believing the College Dream**

Champions F

**PRESENTER:** *Lori Auxier*

Believing the College Dream supports teachers, counselors, and community organization staff in their work to increase the expectations of prospective low-income, first-generation college students to pursue higher education. While geared toward middle school students, these resources can also be adapted to use with high school students and are designed to prepare students and their families for successful transitions along the secondary academic pipeline and on to postsecondary education.

**MODERATOR:** Concepta Williamson

3:45pm – 4:45pm

**Office of the Inspector General Updates**

Champions G/H

**PRESENTER:** *Chris Hessberger*

The mission of the Office of Inspector General (OIG) is to assist the Commissioner of Education in achieving the department's mission of increasing student proficiency and maintaining an accountability system that measures student progress. The OIG accomplishes this by providing independent audits and reviews of programs and activities, conducting investigations of alleged violations, and offering consulting services to assist management in their efforts to maximize effectiveness and efficiency. Join Chris Hessberger from OIG to provide updates and how this office can assist you.

**MODERATOR:** Karissa Lawson

3:45pm – 4:45pm

**State Grant: Who Qualifies, How Much, and When**

Champions C

**PRESENTER:** *Joseph Pence*

This presentation provides an overview of financial aid programs funded and administered by the Florida Department of Education.

**MODERATOR:** Becky Davis

3:45pm – 4:45pm

**Veteran's Administration Updates**

Champions A

**PRESENTER:** *Brittany Beimourstrusting*

Join VA VetSuccess on Campus Counselor Brittany Beimourstrusting to discuss VA students on campuses, different VA programs available, and how best you can assist and support your VA students in their academic pursuits to eventually transition to civilian employment or advance in their military career.

**MODERATOR:** Sara Reese



3:45pm – 4:45pm **What's the Cost: Simple Strategies to Reassure Families of Your Institutional Value**

Champions B

**PRESENTER:** *Laura Dickerson*

Many students and families will consider financing a portion of their college education, but what resources are available to help you have an honest discussion about their investment? In this session, you will learn how to communicate value beyond price, how families share in the responsibility to pay for education, and building confidence to discuss payment strategies for student success.

**MODERATOR:** J'Dale Berner

5:00pm – 7:30pm **DINNER ON YOUR OWN**

7:30pm – 10:30pm **The FASFAA Music Experience (Trust us, you don't want to miss this!)**

Champions Ballroom D/E

The FASFAA Music Experience: Wear your favorite music artist or band shirt and join us Wednesday night for an entertainment event like no other. Together we will celebrate our opportunity to network together while celebrating our favorite music. We'll play the most rocking form of bingo, sing, dance, and share the stories of nostalgia that music often brings to us. Yes, there will be prizes!

## JUNE 2 • THURSDAY

**School Spirit Day! Wear clothing that represents your school/company.**

7:30am – 8:30am **Registration Open (closed during Lunch 'n Learn Sessions)**

Champions

8:00am – 8:30am **Morning Light Refreshments**

Champions Foyer



- 8:30am – 10:00am **General Session: The Care and Feeding of Your Career During the Big Quit of 2021-22**  
Champions Ballroom D/E  
**PRESENTER(S):** *Katie Conrad, Bill Ayers*  
You've seen the headlines regarding the record number of people quitting their jobs to take advantage of strong employer demand. These numbers include Financial Aid professionals. How often do you take stock of your current position and long-term career path? Who is responsible for your career? Is it time to make a move? How do you go about moving on? What are your colleagues thinking? Do you need to network?  
  
We will guide attendees through an informative session to address these questions, assess your career path to date, and develop a plan to take it to the next level.  
**MODERATOR:** Kristina Chavers
- 10:00am – 10:30am **Break - We Invite You to Visit Your Business Partners!**  
Champions Foyer
- 10:30am – 11:30am **Bringing Financial 'Edutainment' to Your University**  
Champions B  
**PRESENTER:** *Morgan O'Sullivan*  
Learning should always be educational, but it can also be fun! Come to this interactive session to learn how to bring financial literacy to life for your students. Through learning about different activities and thinking with a different lens, you will be prepared to teach and facilitate a group of students on the vitally important topic of financial literacy.  
  
By the end of this session, you will be ready to bring financial "edutainment" to your college/university campus. While we can all be entertainers, only the chosen few can be "Edutainers". This is the session for you! Attendees will be brought through a series of financial literacy activities to help them appreciate and understand the broad range of tools that we have available to connect with our students. This will then facilitate the designing of a lesson plan for an individual class session.  
**MODERATOR:** Pete Hernandez



- 10:30am – 11:30am **Cost of Attendance Overview**  
Champions F  
**PRESENTER:** *Dana Kelly*  
Join NASFAA’s own Dana Kelly for an in-depth conversation about the Cost of Attendance. In this session, you will learn the principles and purposes of the student budget construction process, gain an understanding of how to build student budgets (including sources for setting the value of cost components) and learn about the various allowable budget components and restrictions for certain categories of students.  
**MODERATOR:** David Cooper
- 10:30am – 11:30am **Large Rocks and Unwritten Rules: The Case of the Financial Aid Fee Implementation at Florida State Colleges**  
Champions A  
**PRESENTER:** *Kris Hatcher*  
Join Kris to learn about findings from his recently completed EdD dissertation, which sought to answer how Florida’s public state colleges implement the financial aid fee that is authorized by F.S. 1009.22(5) & 1009.23(8). Please visit <http://financialaidfee.info> for more information.  
**MODERATOR:** Dameion Lovett
- 10:30am – 11:30am **There Is No PAUSE in Credit Scores: A Snapshot of Florida Consumer Credit**  
Champions C  
**PRESENTER:** *Bill Ayers*  
Please join us for a deep diner into the impact of the evolving Federal Student Loan pause on Florida consumer credit and borrower attitudes. This session will analyze the impact of the Federal Student Loan repayment pause as reported by Experian, a world-leading consumer credit bureau. Experian and College Ave Student Loans will combine data from the consumer credit reports with student loan borrower attitudes towards repayment to provide unique insight into the current situation with student loan repayment. Some highlights include:  
> Experian credit analysis of the status of Florida Federal Student Loan borrowers  
> Experian predictive modeling of the impact on borrowers’ credit assuming the end of the payment pause, and proposed “fresh-start” elimination of delinquency and default.  
> Results of a recent national consumer borrower survey on attitudes towards repayment vs. Other spending choice by Hanover Research.  
**MODERATOR:** Susan Ambridge



10:30am – 11:30am

**Verification: What to Expect in the Upcoming Aid Year**

Champions G/H

**PRESENTER:** *Rachel Robinson*

This session will include a discussion of the recent verification waiver requirements for the 2022-23 FAFSA cycle and review verification issues related to the 2021-22 cycle. We will discuss how to move forward with conflicting information and what our next steps will be in the verification realm.

**MODERATOR:** Amy Gerber

11:30am – 11:45am

**Transition Break**

11:45am – 1:15pm

**AI Tools Driving Success in Financial Aid (Lunch 'n Learn Session)**

Champions C

**PRESENTER:** *Paul Burke*

Students expect their campus to provide 24/7 virtual access to financial aid information. Affordable artificially intelligent (AI) technology is rising to the challenge. Learn how student engagement platforms can drive messaging services via chatbot, 2-way texting, and live chat to meet students where they are while fostering efficiencies in financial aid and increasing student success.

11:45am – 1:15pm

**The CAS Experience: Collaboration for Success! (Lunch 'n Learn Session)**

Champions B

**PRESENTERS:** *Brenda M Brown, Kate Brabandt, Sara Reese, Sheia Pleasant-Doine*

College Aid Services (CAS) is a higher education consulting firm whose consultants have spent decades in the field and have expertise in financial aid and higher education assessment, administration, and technology to support compliance and improve customer service. We take pride in providing services and solutions to institutions that are reliable and affordable.

CAS collaborated with clients in identifying and reengineering business processes to improve compliance and customer service to support success for the staff, department, institution, students, and families. In this session, CAS and clients will share how we collaborate with institutions by providing our services and customized solutions to help them overcome their challenges.



- 11:45am – 1:15pm **The Great Repayment Debate: Should Federal Student Loan Debt Be Cancelled? (Lunch 'n Learn Session)**  
Champions G/H  
**PRESENTER(S):** *William Spiers, Kris Hatcher, Bill Ayers, Chansone Durden*  
You don't want to miss this! Please join us as we follow a classic debate style to present opposing views on one of today's hottest topics: Should Federal Student Loans Be Cancelled?  
There will be no visuals or PowerPoint slides; rather, two heavyweight teams will engage in intellectual fisticuffs while giving Affirmative and Negative supporting cases. Each side will have 2 five-minute segments (opening and rebuttal) and closing statements. However, unlike classic debates, we will encourage the audience to weigh in throughout via live polling, possibly toss emoji applause or tomatoes, and vote to determine the winning side.  
A moderator will open the session, introduce the teams, time each segment, manage live polling, and if the debate gets too heated, serve as referee.
- 1:15pm – 1:30pm **Transition Break**
- 1:30pm – 2:30pm **Graduate and Professional Debt Management Services**  
Champions B  
**PRESENTER:** *Jessica Ly*  
An in-depth presentation on different debt management program techniques and services that have worked.... and not worked over the years in a grad/professional school.  
**MODERATOR:** Mike O'Grady
- 1:30pm – 2:30pm **How to Work with Scholarships**  
Champions A  
**PRESENTER:** *Charles Harper*  
In this session, you will learn what types of scholarships are out there, how to assist students in applying and collecting scholarships, who could oversee scholarships at different institutions, and how you can better assist your students in this process.  
**MODERATOR:** Scott Orris



1:30pm – 2:30pm

**OSFA Update**

Champions G/H

**PRESENTER:** *Pedro Hernandez*

This session will be facilitated by the Florida Department of Education's Office of Student Financial Assistance. The session will provide important updates pertaining to the financial programs funded by the Florida Department of Education.

**MODERATOR:** Nadine Bailey

1:30pm – 2:30pm

**Return to Title IV (R2T4) and Post Withdrawals (PWD's): How the Changes impact Student Eligibility**

Champions C

**PRESENTER(S):** *Kristine Hibbard, Cathy Kimball*

Join us for a conversation about Return to Title IV requirements and programs and Post Withdrawal Disbursements.

**MODERATOR:** Brenda Ilojirole

1:30pm – 3:00pm

**Exhibit Hall Open**

Champions Foyer

2:30pm – 2:45pm

**Transition Break**

2:45pm – 3:45pm

**How to Navigate the Federal Handbook**

Champions C

**PRESENTER:** *Angelica Parrales*

Did you know that IFAP is now Knowledge Center? Are you looking to improve your knowledge and comfort with online federal financial aid material like FSA Partner Connect? Join Angelica as she provides an overview of navigating the Federal Student Aid Handbook and other resources available on the internet.

**MODERATOR:** Kris Hatcher

2:45pm – 3:45pm

**How to Survive and Thrive in Financial Aid**

Champions B

**PRESENTER:** *Pat Watkins*

Financial aid administration is an ever-changing and often challenging landscape. Thriving in this fluid industry requires a unique set of skills. This session will help financial aid administrators navigate the complexities of this rewarding yet challenging profession.

**MODERATOR:** Amy D'Arecca



2:45pm – 3:45pm

**NASFAA Training Opportunities (Credentials & FAAC)**

Champions F

**PRESENTER(S):** Daniel Barkowitz, Eileen Brzozowski, Katie Conrad, Dana Kelly, Celena Tulloss

NASFAA training opportunities: Are you interested in becoming a Certified Financial Aid Administrator? In this session, you will hear from our NASFAA Trainer and a panel of FA Administrators who have earned the FAAC designation. See how the NASFAA Credentials and Certification can propel your career in Financial Aid.

**MODERATOR:** Jill Sellers

2:45pm – 3:45pm

**What Is Student Loan Repayment Assistance**

Champions A

**PRESENTER:** Becky Davis

Join us as we deep dive into loan repayment assistance and discuss the current student loan landscape and Student Loan Repayment Assistance (SLRA) background and features.

**MODERATOR:** Karissa Lawson

3:45pm – 4:00pm

**Transition Break**

4:00pm – 5:00pm

**Birds of A Feather: Business Partners**

Champions H

Join your Business Partner colleagues for an informal discussion and conversation on shared interests. Bring your ideas and questions!

**MODERATOR:** Bill Ayers

4:00pm – 5:00pm

**Birds of A Feather: Clock Hour & Technical Schools**

Champions A

Join your Clock Hour and Technical Schools colleagues for an informal discussion and conversation on shared interests. Bring your ideas and questions!

**MODERATOR:** Tiffany Randolph

4:00pm – 5:00pm

**Birds of A Feather: Graduate & Professional**

Champions G

Join your colleagues who serve graduate and professional students for an informal discussion and conversation on shared interests. Bring your ideas and questions!

**MODERATOR:** Rachel Robinson

4:00pm – 5:00pm

**Birds of A Feather: Private Institutions**

Champions F

Join your colleagues from private institutions for an informal discussion and conversation on shared interests. Bring your ideas and questions!

**MODERATOR:** Steve Booker





- 4:00pm – 5:00pm **Birds of A Feather: Public Institutions**  
Champions C  
Join your colleagues from public institutions for an informal discussion and conversation on shared interests. Bring your ideas and questions!  
**MODERATOR:** Katie Conrad
- 4:00pm – 5:00pm **Birds of A Feather: State (Community) Colleges**  
Champions B  
Join your colleagues from State/Community college institutions for an informal discussion and conversation on shared interests. Bring your ideas and questions!  
**MODERATOR:** Kris Hatcher
- 5:00pm – 8:00pm **DINNER ON YOUR OWN**  
8:00pm – 10:00pm **80's & 90's Karaoke Party! / Costume Contest!**  
Champions Ballroom D/E  
**JUNE 3 • FRIDAY**
- 8:00am – 9:00am **Breakfast**  
Champions Ballroom D/E
- 9:15am – 11:30am **Motivational Speaker & FASFAA Business Meeting**  
Champions Ballroom D/E  
**FASFAA President, Katie Conrad Presiding**  
**Motivational Speaker: Joshua Peach**  
Joshua Peach, a nationally renowned speaker who has spoken to tens of thousands of people over the last fifteen years, will be delivering a motivational speech geared toward positively reinforcing how we are finally Back Together Again.
- 11:30am – 12:00pm **Closing Session**  
Champions Ballroom D/E  
**FASFAA President, Katie Conrad Presiding**  
**Special Guest: Nadine Bailey**  
In the closing session, FASFAA 2021-22 President, Katie Conrad will preside and introduce President-Elect, Nadine Bailey who will share her vision for FASFAA during her term as FASFAA 2022-23 President.