

#### ABOUT FLORIDA ATLANTIC

**30,000**+ students











#### DRIVING

#### STUDENT SUCCESS

As a **national leader in student achievement,**FAU excels at bringing higher education to
underserved and underrepresented communities.

#26

for **Social Mobility**U.S. NEWS &
WORLD REPORT



Degree Completion Award

ASSOCIATION OF PUBLIC AND
LAND-GRANT UNIVERSITIES



Inspiring Programs in STEM Award





**#13** 

Bachelor's Degrees for African Americans

DIVERSE: ISSUES IN HIGHER EDUCATION

#40

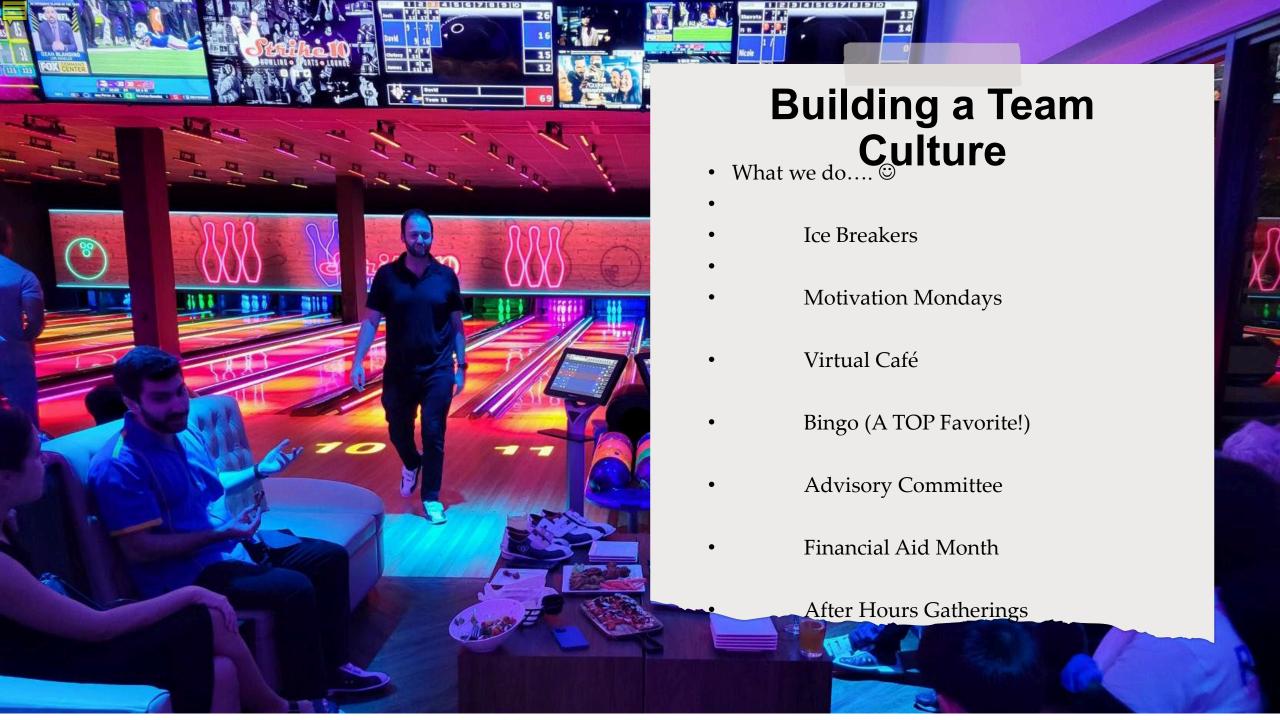
Bachelor's Degrees for Hispanics

DIVERSE: ISSUES IN HIGHER EDUCATION





# Teamwork Makes the Dream Work!





# **Building Trust**



## Team-Building leads to trust building



#### Why does trust matter?

Employees who trust their organizations show higher engagement, creativity, and productivity. Those who don't experience more stress, increased burnout, and are more likely to quit.

Trust is a vital component of a team which fosters innovation, sharing, collaboration, and productivity.



#### **Building Trust**



#### **Ways to Build Trust**

Communicate Effectively
Celebrate Milestones
Say No When you Mean No
Set Expectations and Boundaries
Regular Check-ins
No Egos – Admit When you are wrong



#### **Levels of Trust**

**Foundational:** On the most basic level, there is an expectation that team members can be relied upon to do their part and keep any promises or agreements they have made.

**Established:** At the next level, there is the understanding that each member has the best interests of the team at heart and can be trusted to act with integrity.

**Vulnerable:** Finally, there is a level of trust in which each member knows that they can rely on each other for support as well as professional guidance.



#### **Question 1:**

How does your office celebrate the team and how does your office recognize accomplishments?

# **Group Activity**

**Question 2:** 

What qualities and values do you think are important in a team environment?

Creativity Humility

Dependability Humor

Duty Justice

Family Knowledge

Forgiveness Leisure

Friendship Mastery

Fun Moderation

Generosity Nonconformity

Genuineness Openness

Growth Order

Health Passion

Helpfulness Popularity

Honesty Power

### Group Activity

#### **Question 3:**

What are potential roadblocks/barriers to building a collaborative team environment?





#### Deepening University-Wide Relationships

Admissions

**Athletics** 

**Academic Affairs** 

Financial Aid 101 Roadshow

Office of First-Generation Student Success

Office of Provost

E-Learning



# Student Success Initiatives

Designated FTIC Counselors

Liaison to First Gen Office Financial Aid Alerts
Flagged by
University Partners

Scholarship Retention Efforts Pell Grant Retention Efforts 1:1 FAFSA Appointments

Compromised SAP Status

Financial Wellness Program Technology
Assistance for Pell
Grant and/or FirstGeneration
Students

On Campus
Internship Program
and Federal Work
Study Program
Partnership

**Hoot Line** 



#### THANK YOU!!

Chrissy Gass, Director of Scholarships

Tamsyn French, Director of Financial Aid and Student Success