



# 2025 FASFAA Annual Training Conference Agenda



## Tuesday May 27, 2025 – Director’s Summit

8:00 am – 8:30 am	Director’s Summit Registration Open Continental Breakfast	
8:30 am – 9:00 am	Opening and Welcome	Windsong 1
9:00 am – 10:15 am	<b>DS: Session 1: FA Office Succession Planning: Preparing for the Future</b>  <i>Succession planning is essential to the long-term success of your financial aid office. This session will guide you through the process of identifying and developing future leaders, creating mentorship opportunities, and ensuring a smooth transition when key staff members retire or move on.</i>  <b>Presenters:</b> Michael Bennett, St. Petersburg College (Retired) Bill Spiers, Tallahassee State College	Windsong 1
10:15 am – 10:30 am	Break	
10:30 am – 11:45 am	<b>DS: Session 2: Navigating the Path to Leadership: From Financial Aid to Enrollment Management</b>  <i>Explore the transition from Financial Aid to Enrollment Management, highlighting key leadership skills, strategic decision-making, and cross-functional collaboration essential for success. Attendees will gain insights into expanding their influence beyond financial aid, developing a comprehensive enrollment strategy, and positioning themselves for executive leadership in higher education.</i>  <b>Presenters:</b> Nadine Bailey, Ultimate Medical Academy Alicia Keaton, University of Central Florida	Windsong 1
11:45 am – 12:45 pm	Lunch	Windsong 4
12:45 pm – 2:00 pm	<b>DS Session 3: Streamlining Success: Centralizing Financial Aid Processes &amp; Creating a One-Stop Shop</b>  <i>This presentation explores the benefits of centralizing financial aid processes and establishing a one-stop shop to enhance student services. Learn how to improve efficiency, reduce</i>	Windsong 1



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	<i>confusion, and create a seamless experience for students by integrating financial aid, admissions, registration, and other key departments. We'll discuss best practices, implementation challenges, and strategies for gaining institutional buy-in to transform student support services.</i>	
	<b>Presenters:</b> TBA	
2:00 pm – 2:30 pm	Vendor Roundtable	Windsong 1
2:30 pm – 2:45 pm	Closing	Windsong 1
3:00 pm – 5:15 pm	FASFAA Annual Conference Starts	Main Windsong Ballroom
5:30 pm – 6:30 pm	<b>Reception for Financial Aid Director Summit Attendees &amp; Vendors (Invite Only)</b>	Hospitality Suite

## Tuesday May 27, 2025 (FASFAA Spirit Day)

8:00 am – 5:00 pm	Registration Open – Pre & Conference (closed during Lunch)	
8:00 am – 1:00pm	Exhibit Area Set Up	
8:00 am – 12:00 pm (Concurrent)	<b>Pre-Conference Session #1 (NASFAA Credential) – Cash Management</b> <b>Pre-Conference Session #2 (NASFAA Credential) – Application Process</b>	Windsong 2 Windsong 3
12:00 pm – 3:00 pm (Concurrent)	<b>LEAP Session</b> (Open to LEAP Program participants only) <i>Lunch provided</i>	Windsong 4
11:45 am – 1:00 pm	<b>Lunch</b> – (Attendees registered for Pre-Conference sessions, LEAP participants and Director's Summit attendees)	Windsong 4
1:00 pm – 3:00 pm	Exhibit Area Open	Windsong Pre-Function
3:00 pm – 5:15 pm	<b>Opening Session</b> <ul style="list-style-type: none"> <li>• Welcome</li> <li>• Presentation of Colors</li> <li>• National Anthem</li> <li>• Charity Information</li> <li>• FASFAA Business Meeting</li> </ul>	Main Windsong Ballroom
6:00 pm – 8:00 pm	<b>Welcome Reception</b>	Windsong Pre-Function



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8:00 pm	<i>Dinner on your own</i>	
9:00 pm – 11:00 pm	<b>Hospitality Suite Open (All Conference Attendees)</b>	

## Wednesday May 28, 2025

**Region Color Day! Wear your Region colors.**  
**I – Blue, II – Yellow, III – Green, IV – Red, V - Purple**

7:30 am – 11:30 am	Registration Open (closed during Lunch)	
7:30 am – 8:30 am	<b>Continental Breakfast</b>	Windsong Pre-Function
8:30 am – 10:00 am	<p><b>General Session 1:</b> Enrollment Management in Today’s Higher Education Landscape: The Role &amp; Influence of Financial Aid</p> <p><i>In today’s evolving higher education landscape, enrollment management requires a strategic and data-informed approach to recruiting, retaining, and supporting students. This session explores the critical role financial aid offices play in shaping enrollment strategies, ensuring affordability, and driving student success.</i></p> <p><b>Presenter:</b>  Alicia Keaton  Interim Associate Vice President – Enrollment Planning and Management  University of Central Florida</p>	Main Windsong Ballroom
10:00 am – 10:15 am	Transition Break	
10:15 am – 11:15 am	Exhibit Area Open	Windsong Pre-Function
10:15 am – 11:15 am	<p><b>Concurrent Sessions 1 – New Track Paths (New / Intermediate / Executive Leadership / Professional Development / Compliance / Innovation)</b></p> <ul style="list-style-type: none"> <li>• <b>Student Eligibility: Navigating the Complexities</b></li> <li>• <b>Creating a Mentally Healthy Office</b></li> <li>• <b>Artificial Intelligence (AI) for Beginners</b></li> <li>• <b>Maintaining Institutional Compliance: A Collaborative Approach</b></li> <li>• <b>PPA/ECAR Recertification Panel</b></li> </ul>	Windsong 1 Windsong 2 Windsong 3 Windsong 4 Windsong 9-10
11:15 am – 11:30 am	Transition Break	
11:30 am – 1:00 pm	<b>Opening Luncheon</b>	



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	<ul style="list-style-type: none"> <li>• SASFAA Update</li> <li>• FASFAA Business Meeting</li> <li>• Elections</li> <li>• Awards &amp; Recognitions</li> </ul>	Main Windsong Ballroom
1:00 pm – 1: 15 pm	Transition Break	
1:00 pm – 5:00 pm	Exhibit Area Open	Windsong Pre-Function
1:15 pm – 2:15 pm	<p><b>Concurrent Sessions 2 – New Track Paths (New / Intermediate / Executive Leadership / Professional Development / Compliance / Innovation)</b></p> <ul style="list-style-type: none"> <li>• Comment Code Resolution</li> <li>• Understanding Satisfactory Academic Progress (SAP) for Clock Hours</li> <li>• TBA</li> <li>• Gainful Employment Reporting Panel Discussion</li> <li>• ISIR Batch Corrections</li> </ul>	Windsong 1 Windsong 2 Windsong 3 Windsong 9-10 Windsong 11-12
2:15 pm – 2:30 pm	Transition Break	
2:30 pm – 3:30 pm	<p><b>Concurrent Sessions 3 – New Track Paths (New / Intermediate / Executive Leadership / Professional Development / Compliance / Innovation)</b></p> <ul style="list-style-type: none"> <li>• Changes in Athletics: Name, Image, Likeness (NIL)</li> <li>• Supporting Students with Special and Unusual Circumstances</li> <li>• Cost of Attendance Basics</li> <li>• Conflicting Information</li> <li>• OSFA State Scholarship and Grant Programs Update</li> </ul>	Windsong 1 Windsong 2 Windsong 3 Windsong 4 Windsong 9-10
3:30 pm – 4:00 pm	Transition Break	
4:00 pm – 5:00 pm	<p><b>Concurrent Sessions 4 – Birds of a Feather</b></p> <ul style="list-style-type: none"> <li>• Clock Hour/Technical</li> <li>• Graduate/Professional</li> <li>• Private 4-year</li> <li>• Private 2-year</li> <li>• Public 4-year</li> <li>• Public 2-year</li> </ul>	Windsong 1 Windsong 2 Windsong 3 Windsong 4 Windsong 9-10 Windsong 11-12
6:30 pm – 8:00 pm	<p><b>Business Partner Hosted Dine Around Town (BYOD - Buy your own dinner)</b>  <i>Join our business partners to explore the culinary arts of the local area</i></p>	
8:00 pm – 10:00 pm	<b>Hospitality Suite Open</b>	



# 2025 FASFAA Annual Training Conference Agenda



**Thursday May 29, 2025**

**School Spirit Day! Wear clothing that represents your school/company.**

7:30 am – 11:30 am	Registration Open (closed during Lunch)	
7:30 am – 8:30 am	<b>Continental Breakfast</b>	Windsong Pre-Function
8:30 am – 10:00 am	<b>General Session 2 – TBA</b>	Main Windsong Ballroom
10:00 am – 10:15 am	Transition Break	
10:15 am – 11:15 am	Exhibit Area Open	Windsong Pre-Function
10:15 am – 11:15 am	<b>Concurrent Sessions 5 – (New / Intermediate / Executive Leadership / Professional Development / Compliance / Innovation)</b> <ul style="list-style-type: none"> <li>Financial Aid Basics</li> <li>Customer Service in Financial Aid: Best Practices for Student Satisfaction</li> <li>Revolutionizing FWS: Empowering Students and Enhancing Campus Collaboration</li> <li>Effective Audit Preparation &amp; Policy Management for Financial Aid Professionals</li> <li>Course Program of Study: Navigating Challenges and Unlocking Benefits</li> </ul>	Windsong 1 Windsong 2 Windsong 3 Windsong 9-10 Windsong 11-12
11:15 am – 11:30 am	Transition Break	
11:30 am – 1:00 pm	<b>Lunch on your own</b>  <b>Business Partners Lunch-and-Learn</b>	
1:00 pm – 5:00 pm	Exhibit Area Open	
1:00 pm – 1:15 pm	Transition Break	
1:15 pm – 2:15 pm	<b>Concurrent Sessions 6 – (New / Intermediate / Executive Leadership / Professional Development / Compliance / Innovation)</b> <ul style="list-style-type: none"> <li>Financial Literacy: Empowering Students for Financial Success</li> <li>The Impact of Association Involvement on Your Professional Career</li> <li>Compliance for Graduate/Professional Programs</li> <li>FISAP: Key Considerations for Title IV Reporting</li> <li>Maximizing Efficiency in a Financial Aid Office</li> </ul>	Windsong 1 Windsong 2 Windsong 3 Windsong 9-10 Windsong 11-12



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2:15 pm – 2:30 pm	Transition Break	
2:30 pm – 3:30 pm	<b>Concurrent Sessions 7 – New Track Paths (New / Intermediate / Executive Leadership / Professional Development / Compliance / Innovation)</b> <ul style="list-style-type: none"> <li>Managing Financial Aid Communication in a CRM</li> <li>Return of Title IV R2T4 for Clock Hours: What You Need to Know</li> <li>Citizenship and Issues Surrounding Citizenship</li> <li>Timing is Everything: Transforming Financial Aid for Enrollment Success</li> <li>Integration of Work and Play in the Workplace</li> </ul>	Windsong 1 Windsong 2 Windsong 3 Windsong 4 Windsong 9-10
3:30 pm – 4:00 pm	Snack Break	
4:00 pm – 5:00 pm	<b>Concurrent Sessions 8 – Birds of a Feather</b> <ul style="list-style-type: none"> <li>Other SIS Users Forum</li> <li>Colleague Users Forum</li> <li>PowerFAIDS Users Forum</li> <li>Workday Student Users Forum</li> <li>PeopleSoft Users Forum</li> <li>Banner Users Forum</li> </ul>	Windsong 1 Windsong 2 Windsong 3 Windsong 4 Windsong 9-10 Windsong 11-12
4:00 pm – 6:00 pm	Exhibitor Breakdown	
5:00 pm – 7:00 pm	<i>Dinner on your own</i>	
7:00 pm – 11:00 pm	<b>FASFAA Galactic Gala &amp; Cosmic Night Party</b>	

## Friday May 30, 2025

8:00 am – 9:00 am	<b>Breakfast</b>	Windsong Pre-Function
9:00 am – 9:45 am	<b>General Session 4 – NASFAA Update</b> Helen Faith Past National Chair	Main Windsong Ballroom
9:45 am – 10:45 am	<b>General Session 5 – Federal Update</b> Heather Boutell	Main Windsong Ballroom



# 2025 FASFAA Annual Training Conference Agenda



	Director of Financial Aid Vanderbilt University School of Medicine	
10:45 am – 12:00 pm	<b>Opening Session</b> <ul style="list-style-type: none"><li>• FASFAA Business Meeting (Election Results)</li><li>• Passing of the Gavel</li><li>• Closing</li></ul>	Windsong 5-8

*We've given you some extra time throughout this agenda to spend with our Sponsors and Vendors during the week of the conference.*

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