

FERPA & Financial Aid

Objective

- To describe FERPA
- To discuss how FERPA works with Financial Aid

What is FERPA?

- Family Educational Rights and Privacy Act
- FERPA is a federal law designed to protect student privacy.
- FERPA prohibits funding educational institutions that have policy or practice of providing student information without consent.

How does this apply to calls?

- Be careful to provide general information
- Don't provide:
 - Student Name, Social Security Number, or PID
 - Types of Awards or Amounts Awarded
 - Account Status
 - Tuition owed or paid
 - Any type of personal information regarding the student
- Beware of the FERPA indicator or Security Setting!

What can you do in person?

- Only release specific information when the student is present and has provided a picture ID.

Questions?
